Welcome to ASU Family!

As the family of an incoming Sun Devil we invite you to build your own ASU experience. Join us for lectures, athletic events, performances and festivals on campus, enroll in continuing education courses, volunteer to advance the student experience, and explore our online resources designed to support you as an ASU Family.

Tips to make the most of your ASU family experience

Add ASU Family to your favorites

Whether you live in Arizona or out-of-state, get involved through ASU Family to engage in campus life and build your ASU experience. Find information on family events and programs, locate campus services, and explore family resources on the ASU Family website. family.asu.edu

Stay in touch

If you’re not already receiving our free e-newsletter, sign up to have ASU Family updates and information sent to your inbox each month. Read about Family Weekend, on-campus engagement opportunities, student services, important deadlines and more. Sign-up at family.asu.edu.

Bookmark the calendar

Track ASU’s Academic Calendar online for upcoming deadlines and important dates. students.asu.edu/academic-calendar

Stay connected

Follow ASU Family on Facebook and Twitter to join the ASU Family conversation and support your Sun Devil by connecting with other ASU families. GoASUFam

Ask questions

We’re here to help whenever you have a question and can be reached via email or phone. In addition to ASU Family, the Dean of Students office at each campus location (see next page) is a great resource for questions or referrals. asufamily@asu.edu | 480-965-2880
Connect with the Deans of Students

**Downtown Phoenix**
Dr. Sharon Smith  
602-496-4357  
sharon.smith@asu.edu

**Polytechnic**
Dr. Lance Harrop  
480-727-1368  
harrop@asu.edu

**Tempe**
Dr. Cassandra Aska  
480-965-6547  
cassandra.aska@asu.edu

**West**
Kendra Hunter  
602-543-8157  
Kendra.Hunter@asu.edu

**Important phone numbers**

**ASU Police**  
480-965-3456

**Financial Aid and Scholarship Services**  
855-278-5080

**Parking and Transit Services**  
480-965-6124

**Student ID Card Services**  
480-965-2273

**University Housing**  
480-965-3515

**University Registrar**  
480-965-3124
ASU Family Connection

With the ASU Family Connection, ASU provides a series of video chats to help you support your Sun Devil’s continued success. These virtual conversations explore topics important to parents and families, featuring advice from university experts and parents who have walked in your shoes.

Explore ASU Family Connection videos

Check out the archive of past video chats on a variety of college parenting topics, including helping students persist through homesickness, making a successful transition to college in the first year, and more.

family.asu.edu | GoASUFam

Fall 2019 topics

Resilient Sun Devils
Explore how to help your student with problem-solving to achieve success.

Study abroad
Learn how to support your Sun Devil as they embark on the experience of a lifetime.

Changing majors
Help your ASU student switch to a major that matches their talents, interests and career goals.

Family experience
Attend a lecture. Enjoy a show. Volunteer. Discover ways to create your own experience as an ASU Family member.

Inside ASU
Get to know just about everything about ASU with Molly and Ben and their informative podcast.
ASU Family Leadership Council

Comprised of dedicated local, nationwide and international family members, the ASU Family Leadership Council is committed to building the ASU Family community and supporting student success through volunteer and/or financial resources.

Members become part of a network of strong advocates and ambassadors to expand meaningful engagement for families and opportunities for our students.

As ASU dad and Leadership Council member Dan Laliberte explains, “Getting involved sets a great example for our students. Through our involvement, we have been able to have our own ASU experience and, at the same time, demonstrate how rewarding that involvement can be.”

More information: asufamily@asu.edu

Student Crisis Fund

As part of its effort to keep students on track to reach their goals, the ASU Family provides funds for short-term financial emergencies.

Administered by the Dean of Students Office, these resources provide relief and support to students in dire need.

Application request or more information: 480-965-6547 deanofstudents@asu.edu

Thanksgiving Dinner

If your student is unable to travel home for Thanksgiving, ASU Off campus Housing and the Family Leadership Council, will make sure they enjoy a free, complete Thanksgiving dinner with other students, family members, and staff.

More information: asufamily@asu.edu
Plan to attend Family Weekend
Nov. 8–10, 2019

Mark your calendar for an unforgettable weekend filled with ASU spirit, pride and tradition.

- Explore campus with your student
- Enjoy family-focused programs across campus
- Cheer ASU on to victory against Pac-12 rival USC
- Meet other ASU families

Register today!
eoss.asu.edu/familyweekend

GoASUFam
**LiveSafe mobile app**

When you download the free **ASU LiveSafe** mobile app, you can:

- Receive ASU Alerts and Advisories by email, text and push notification to their smartphone.
- Access ASU Police dispatch, 911 emergency services and real-time, anonymous tips that include chat, pictures, audio and video.
- Choose **GoSafe** to activate **SafeWalk** and chat live with a designated emergency contact, like you, during their trip so you can view their progress on a map.
- Locate nearby Safety Escort Service pick-up and drop-off locations and 911 (blue light) call boxes.
- Request a ride through the Safety Escort Service.
- Activate the Motorist Assist feature so your student will never be stranded by a dead car battery or keys locked inside a car.

[cfo.asu.edu/livesafe-mobile-app](cfo.asu.edu/livesafe-mobile-app)

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**Download the new ASU App**

Keep tabs on your squad.
- Redeem your Sun Devil Athletics tickets.
- Find out which shuttle you need and know where it is.
- Keep up on the latest ASU News.
- Know which parking lots have empty spots.
- Check-in at events including games, shows and more!

In addition to the many campus resources available to families, ASU collaborates with Mothers Awareness on School-Age Kids (MASK), a nonprofit 501(c)(3) organization dedicated to engaging and educating parents, children and the community about the issues facing our youth and to empower children to make safe, healthy choices.

The partnership helps connect you to additional information to support your student’s success and includes digital access to the latest MASK magazine.

Check out the latest issues of MASK magazine to learn more.

[links.asu.edu/mask-magazine](links.asu.edu/mask-magazine)

### Advice and tips for parents

Visit [family.asu.edu](family.asu.edu) to explore our parent resources page designed to help you support your Sun Devil’s success at ASU.

Learn more about campus services, find recommended articles and books, and discover tips on how to communicate with your college student with discussion guidelines for topics such as:

- Personal Health and Well-Being
- Friends and Roommates
- Money Discussion Tips
- Academic and Career Discussions
- Risky Situations to Discuss
- Intimate Relationships
Get connected at ASU

Becoming a successful Sun Devil starts with getting connected and knowing what resources and services are available — and using them. Here are some important campus resources:

ASU Help Desk

855-278-5080

Campus Life

ASU Libraries
lib.asu.edu

Dean of Students
eoss.asu.edu/dos

Financial Aid and Scholarships
asu.edu/financialaid

Intercampus Shuttles
cfo.asu.edu/shuttles

International Students Scholars Center
isson.asu.edu

Parking and Transit
asu.edu/parking

Student Accounts
asu.edu/tuition

Sun Devil Campus Stores
asu.edu/bookstore

Sun Devil Dining
sundevildining.asu.edu

University Housing
housing.asu.edu

Zero Waste
cfo.asu.edu/zerowaste
**Wellness and safety**

ASU Police  
*</p><code>asu.edu/police</code>
Counseling Services  
*</p><code>asu.edu/counseling</code>
Health Services  
*</p><code>asu.edu/health</code>

Live Well @ ASU  
*</p><code>wellness.asu.edu</code>
Student Advocacy and Assistance  
*</p><code>links.asu.edu/advocacy</code>
Sun Devil Fitness  
*</p><code>fitness.asu.edu</code>

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**Community**

American Indian Student Support Services  
*</p><code>aisss.asu.edu</code>
ASU Student Life  
*</p><code>studentlife.asu.edu</code>
Clubs and Organizations  
*</p><code>asu.edu/clubs</code>
International Student Engagement  
*</p><code>ise.asu.edu</code>
OUT@ASU  
*</p><code>eoss.asu.edu/out</code>
Pat Tillman Veterans Center  
*</p><code>veterans.asu.edu</code>

Religious and Spiritual Life  
*</p><code>eoss.asu.edu/religiouslife</code>
Student and Cultural Engagement  
*</p><code>sce.asu.edu</code>
Student Unions and Centers  
*</p><code>eoss.asu.edu/student-unions</code>
Students with Families  
*</p><code>eoss.asu.edu/students-families</code>
Sun Devil Athletics  
*</p><code>thesundevils.com</code>

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**Academics and career**

Academic Success Programs  
*</p><code>tutoring.asu.edu</code>
Career and Professional Development Services  
*</p><code>career.asu.edu</code>
Disability Resource Center  
*</p><code>eoss.asu.edu/drc</code>

First-Year Success Center  
*</p><code>fys.asu.edu</code>
Student Employment  
*</p><code>students.asu.edu/employment</code>
TRIO Student Support  
*</p><code>eoss.asu.edu/trio</code>
Stay connected

Facebook: GoASUFam
asufamily@asu.edu
family.asu.edu

PO Box 870512
Tempe, AZ 85287-0512

Do you know a future Sun Devil?

Sun Devil siblings can jumpstart their college experience through an engaging, supportive and cost-effective path to ASU.

- Accelerated pathways to college
- Personalized instruction
- Learning Success Coaches
- College prep tools and technologies

Learn more: asuprepdigital.org