

# Student Services



## **BRIDGING SUCCESS**

We ensure that our students achieve in and out of the classroom. From providing opportunities to discovering their career interests to learning the keys to leading a healthy lifestyle for a

lifetime, we encourage students to engage and connect personally with the university and their peers, explore their interests and enjoy Sun Devil life!

> Student Services

agree or strongly agree that they are glad they chose to go to university

\*first-year connection survey

95.7%

At Arizona State University, we pride ourselves on providing opportunities and support that allow every student the chance to create a Sun Devil experience that will prepare them for success during their college years and throughout their lives.



#### What Sun Devils are saying about their ASU experience

2018-2019 students



and the second second

students surveyed



### Meaningful experiences through engagement

Student feedback regarding their experience at ASU upon graduation

Overall, how satisfied were you with each of the following non-academic aspects of ASU?\*









students engaged in residential college events

93.2%

agree or strongly agree that "I feel like I am settling into the university routine"

## RESIDENTIAL COLLEGE EXPERIENCE

Residential colleges at ASU are immersive and supportive communities that provide first-year students **engaging opportunities** to live and learn with peers who share the same major or career interests. Residential colleges feature programs, events, amenities and academic resources tailored to the needs of the community members they serve.

# 14,400+

students housed within **15 residential communities** across all campuses, representing a 17% increase over the number of students who lived on campus in the prior year

# STUDENT ENGAGEMENT AND SUCCESS Fraternity & Sorority Life

Engagement in Fraternity and Sorority Life provides a premiere collegiate experience at ASU. Each chapter experience offers lifelong friendships, leadership development, academic support, campus involvement and opportunities to give back to the ASU campus and Greater Phoenix communities.

# 2,401

new members joined fraternities and sororities at ASU during the 2018-2019 academic year

#### Service and philanthropy







#### Leadership and academic success



of fraternity and sorority members recognized as Dean's List recipients in spring 2018



## SERVICE

ASU nurtures and inspires students to become community transformers, prepared to move challenges to possibilities and change the world in which we live.

## Changemaker Central \$83,500

Arizona State

in funding awarded to 63 student-led, community-focused projects and initiatives during the 2018-2019 academic year



in funding awarded for 22 projects designed to make a difference in local and global communities through innovation

Woodside Grants



in funding awarded for 21 projects

how will you

**Devils in Disguise** 

1,395

student volunteers provided community service to 27 organizations in one day

community service hours delivered by Sun Devils in the 2018-2019 academic year

1.4 million 4,519

community service volunteers signed up through Volunteer Match

#### Changemaker Challenge

#### \$40,000

\$24,500

#### First-Gen Innovators

#### \$4,000

in funding awarded for eight projects presented in the fall of 2018

Sexual Violence **Prevention Fund** 

#### \$5,000

in funding awarded for sexual violence prevention projects

Civic Engagement Fund

#### \$10,000

in funding awarded for nine inaugural projects presented in spring 2019





# 280+

Change the World proposals accepted for the inaugural event





## "Anyone can be innovative. Anyone can change the world in their own way."

– Diana Chen, senior computer science major and 2019 Change the World Steering Committee member

#### Students lead the way at the first Change the World showcase and competition



The first Change the World showcase and competition celebrated how Arizona State University students are making a difference through their art, entrepreneurship and innovative ideas.

READ MORE

### STUDENT ENGAGEMENT AND SUCCESS Student Unions

Transformational student experiences promote engagement and embody the values of the New American University measured not by whom we exclude, but rather by whom we include and how they succeed.

## Memorial Union 4,431,525

visitors to the Memorial Union on ASU's Tempe campus, representing a more than 30% increase over the previous year

## Student Pavilion 382,7222

visitors during the 2018-2019 academic year





Mission: As the Associated Students of Arizona State University we are committed to ensuring an equitable experience for all, improving the daily lives of students and upholding the values and charter of ASU. Student leaders advance the mission of ASASU through the following goals:

#### **Civic and community** engagement

Cultivate an all-inclusive environment in which students showcase civic and community responsibility on the university, local, state and federal levels.

#### **Diversity and inclusion**

Facilitate and encourage the student voice from various groups and identities at ASU via inclusive initiatives and services.

#### **Collaboration and** communication at ASU

Foster strong and frequent channels of communication and collaboration among ASASU, student organizations, colleges, campuses and university administration.

#### Health, wellness and safety

Target multiple facets of health, wellness and safety in order to improve the holistic student experience.

#### Spirit, pride, tradition and overall affinity

Engage students in lasting institutional spirit, pride and tradition that enhances the overall student experience and promotes the ASU brand.

### STUDENT ENGAGEMENT AND SUCCESS Student Government

Enhancing the Sun Devil experience through student government

# \$195,700

in childcare subsidies awarded by ASASU to 164 ASU student parents to help with their coursework-related child care costs

# \$13,000+

in scholarships raised for undocumented students through the second annual DACA scholarship dinner hosted by ASASU in collaboration with El Concilio and Undocumented Students for Education Equity at ASU











## STUDENT ENGAGEMENT AND SUCCESS

### **Council of Coalitions**

Seven identity-based student coalitions promote and represent the voice of a wide array of cultures across the university through signature heritage and cultural celebrations and more.



students participated in Heritage Month activities during the 2018-2019 academic year



events during the 2018-2019 academic year

American Indian Coalition

Asian/Asian Pacific **American Student** Coalition

#### **Black African Coalition**

Coalition of International Students

El Concilio



### International Student Engagement STUDENT ENGAGEMENT AND SUCCESS

#### About 12,000 Sun

**Devils** are international students, traveling thousands of miles to study at Arizona State University. They get a warm welcome from Sun Devils once they arrive, especially from fellow international students.

#### International Engagement events



choice of international students - Institute of International Education, 2018 Global Education, Graduate

#### International Night

Seven regions of the world were represented at the annual celebration presented Nov. 16, 2018, by the Coalition of International Students member organizations including Chinese, Indian, Vietnamese, Ethiopian, Mediterranean, Italian and Mexican students.

500 online attendees

#### International Welcome Week

International Student Welcome provides first-year international students the opportunity to connect with their peers, share cultures and learn about campus and community resources.



• • • • • • • • • • • Global Guide mentors and mentees





performances

22

#### **Taste of America**

Taste of America is an opportunity for new international students to learn about the food culture in the United States while interacting with one another in small group conversations.



#### Devils' Detour

Throughout the academic year, Devils' Detour fosters a deeper appreciation for leading a healthy lifestyle, helping students live well at ASU by being mindful of their physical, mental, spiritual and social wellbeing while showing them all the state of Arizona and region have to offer.





### SIGNATURE PROGRAMS Culture@ASU





students engaged in **Sun Devil Civility**, representing a 748% increase from the program's inception in the fall of 2017

## 56,000

participants attended programs featuring 44 student performers at 11 **heritage month celebrations and cultural events** 

8,500

participants in **CultureFest**, representing a 70% increase over the previous year **3,000** in-person attendees experien

in-person attendees experienced the annual International Night celebration presented by the Coalition of International Students





## NEW STUDENT AND FAMILY PROGRAMS

New Student and Family Programs supports Sun Devils as they transition to their first year at ASU while partnering with families of all undergraduate students.

### Orientation by the numbers



First-Year Student Orientation programs university-wide



students attended New Student Orientation, representing a 15% increase over the previous year 795

guests attended New Student Orientation, representing a 20% increase over the previous year



first-year students attended International Student Orientation



new students attended International Student Orientation in the fall of 2018



students served as Student Orientation Leaders, including 26 first-year students retained at 96% into their sophomore year



# DISABIL RESOURCE CENTER

5159,000 awarded to students with disabilities through

DRC managed scholarships

The Disability Resource Center's overarching goal is to enhance the quality of students' educational experience by ensuring accessibility for all programs and services.

5,636

registered users



4,747 notetaking requests

#### Supporting academic achievement and success



certificates earned by registered DRC students during the 2018-2019 academic year



degrees earned by registered DRC students during the 2018-2019 academic year



registered DRC students graduated during the 2018-2019 academic year











# TRIO @ASU

Supporting success inside and outside of the classroom

93%

persistence rate toward graduation among 800+ TRIO Student Support Services participants across ASU's four campuses



tutoring and academic support hours provided

3.000+

community service hours performed

### **Veterans Upward Bound**



of continuous programming and services provided by Veterans Upward Bound at ASU

1,000+

hours of academic coaching provided to Veterans Upward Bound program participants by current ASU students





## WELL-BEING

### Health Services

Health Services, Counseling Services and Wellness Initiatives enhance the academic experience at ASU by providing high quality, integrated care and resources that promote wellness, encourage healthier lifestyles and enable academic achievement for our students.



20,450

unique visitors



### TAO Connect

Introduced in early 2018, TAO Connect is a free self-help tool for emotional wellbeing. It can be accessed from a smartphone 24/7, is easy to use and supports students' success by providing resources to help them:

- manage stress
- calm their worry
- improve their mood
- enhance their relationships

### 3,441

students registered with TAO Connect

13,000+

TAO Connect sessions completed

### 2,646

students completed the Wellsource Personal Wellness Profile and received personalized wellness scores and recommendations



### WELL-BEING Counseling Services

### Providing confidential, caring support

ASU Counseling Services offers confidential, time-limited professional counseling and crisis services for students experiencing emotional concerns, problems in adjusting and other factors that affect their ability to achieve their academic and personal goals. We will talk with you, help you identify solutions or support and connect you with those services at ASU or in the community.





#### Devils 4 Devils program highlights



students trained in General Helping Skills



student leaders trained in leadership development



students trained in being part of the Care Squad

## WELL-BEING

### Sexual Violence Prevention and Education Program

Sun Devils take care of themselves, each other and their community



#### Peer education highlights





856 students

#### Student athlete engagement

All student athletes completed an online program offered by Sun Devil Athletics and at least one in-person session. All first-year students received an additional training.

# 21,654

individuals reached through 533 activities including presentations, events and online education, representing a 25% increase in the number of students reached and 42 additional programs over the previous year



students completed Consent and Respect online education

ASU is committed to the health and safety of our community. Victims are not alone, and the Sexual Violence Prevention and Education Program is here to help.



International students completed Title IX for International Students training



Community assistants received training on integrating sexual violence prevention into their student leadership roles



Graduate and Professional Student Association leaders completed the Sun Devil Support Network training



Sorority women participated in the program during the 2018-2019 academic year



Sun Devil Fitness Gold Tier Sports Clubs participated in Step Up! Bystander Intervention, reaching a total of 199 students

# WELL-BEING Sun Devil Fitness 2,189,002

facility visits during the 2018-2019 academic year





programming



activities



Agree or strongly agree that it is important for them to live a healthy lifestyle



### CARER AND PROFESSIONAL DEVELOPMENT SERVICES

Career and Professional Development Services provides experiences, opportunities and resources that support students and alumni in their journey toward meaningful professional contributions and achievements.



applications submitted by alumni and students for intern and career opportunities during the 2018-2019 academic year



engagements with students and alumni served by Career and Professional Development during the 2018-2019 academic year

### Sun Devils are future ready

#### **92%**

of undergraduates were employed or received at least one job offer within 90 days of graduation of graduate students were employed or received at least one job offer within 90 days of graduation

93%

#### Employment outcomes

## 55,548

unique users in Handshake, representing a 38.6% increase over the previous year



full-time jobs posted, representing an 83% increase over the previous year

## 8,400+

new organizations and employers active in Handshake during the 2018-2019 academic year



internships posted, representing an 85% increase over the previous year





LockIn China, a "global youth talent career development platform," visited ASU's Tempe campus for the first time on Oct. 19, 2018 as part of their "80 Days Event for Overseas Talent.

The second secon

#### ASU's Career and Professional Development Services cultivates success for Chinese alumni

ASU's Career and Professional Development Services takes great care to build strong connections with employers and alumni around the world. These connections are especially important as **ASU is ranked one of the top public universities in the nation for international students.** A specific area of focus of these efforts is on behalf of ASU alumni in China, which involves understanding the needs of international employers and the best ways to prepare students

for those markets.

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## PREPARING GRADUATES FORTHE ROAD AHEAD

### **Education at Work**

Education at Work is a nonprofit organization partnering with ASU to employ students with jobs where they will gain resume-worthy skills, wages and tuition assistance. Through ASU's partnership with Education at Work, opportunities for employment with Fortune 500 companies are available for Sun Devils at nearby locations near ASU's Tempe and Downtown Phoenix campuses.

530

unique students have received tuition assistance to pursue their studies through EAW

65% Pell-eligible students received financial assistance through EAW

during FY19



#### Meaningful on-campus employment experiences

ASU is committed to providing students with meaningful on-campus employment experiences to complement the career-spanning skills they are learning in the classroom.



EOSS student worker positions filled in FY19



unique students employed in student worker positions across EOSS during FY19





At a ribbon-cutting event on June 6, Carderay Stafford and Daymee Hissu, both current ASU students employed through the Education at Work partnership with Microsoft, spoke about their experiences and how the opportunity has impacted them.

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#### Students stave off debt, build skills with part-time jobs through Education at Work

Launched in 2016, the collaboration between Education at Work and ASU has resulted in **\$8.5 million in wages and tuition assistance to ASU students.** Participating local employers have included Discover Financial Services, Cable One and others. Microsoft joined the collaboration in 2019 as the newest employer partner.

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# in the U.S. for innovation

ASU ahead of Stanford and MIT – U.S. News & World Report 5 years, 2016–2020

#### **Educational Outreach and Student Services**

eoss.asu.edu





